Attention Maine Residents 17-29
FREE CompTIA® A+ Academy
Starting June 2020

WHEN:
IC3 Digital Literacy and Customer Service Skills: June 29 - Aug 26, M/W 3:00-4:30
CompTIA A+: Sept 15 - Dec 17, T/Thu 6:00-8:30
Online Info Session: June 4, 3:00-4:00

WHERE:
The IC3 and customer service component will be a virtual face-to-face cohort hosted on Zoom.
CompTIA will be a hybrid in-person and online course at Westbrook Adult Education.

WHAT:
Knowledge and skill development in digital literacy, customer service and IT support: including hardware, software troubleshooting, operating systems, communication and procedure.

RESULT:
Completion of the Academy results in three industry certifications: WorkReady, IC3® & CompTIA® A+ and prepares you for employment as a computer user support specialist/help desk technician.

Prerequisites:
- Resident of Maine
- Ages 17-29
- Unemployed or underemployed
- Proof of authorization to work in the U.S.
- Testing/Assessments required

Technology Requirements:
- Computer Access (Microsoft OS preferred, but not required)
- Reliable internet service
- Web camera
- Gmail account required

For more information, email krivie@portlandschools.org

This 4-million dollar workforce development project is fully funded by a U.S. Department of Labor Employment and Training Administration grant awarded to and managed by Coastal Counties Workforce, Inc. the Local Workforce Development Board for Maine’s six coastal counties. This is an equal opportunity employer/program and auxiliary aids and services are available upon request to individuals with disabilities.